

BT Customer Experience Centres

Adastral Park, Belfast, Cardiff, Dublin, Edinburgh, Leavsdn, Westminster

In 2007 we completed the last of seven CEC showcases for BT. These showcases were designed to show BT products and services in real life scenarios for example in the home, on the move or in a work environment. We used traditional audio visual control and display technology married together with a suite of e-control software. The software was a combination of both custom and off the shelf software used to integrate all of the various PC and Web based technologies, thereby allowing completely automated and remote control of any device, PC or application by the presenter without the need to touch any of the PC's. With such a complex and powerful system the key to making the whole project a success was the use of a simple easy to use interface for the user, this was achieved using PowerPoint, with a custom software interface to our system.

